

## Macon County Adverse Weather Information

### Government Offices

#### Macon County Offices

Sheriff's Department

Solid Waste

Building and Grounds

EMS

#### Town of Highlands

Public Works

#### Town of Franklin

Public Works

#### Macon County Schools

SCC

#### Office Closure Policy

Media outlets notified as soon as possible

#### Essential Positions

Sheriff, EMS, Solid Waste, Building and Grounds

All 4WD vehicles available

Additional Officers to staff emergency shelters if declared

Provide rides to critical positions (i.e. doctors and nurses) Dial 911

Centers remain closed until safe for travel

Landfill open when access road is cleared

Check all county buildings and infrastructure, snow removal on parking areas

On call 24/7

Police Department, Public Works

Snow removal on Town of Highlands Roads

Assist with snow removal as needed on Main Street

Assist with snow removal as needed on heavily used secondary and private roads

Checking for and repairing damaged power lines

Police Department, Public Works

Snow removal on Town of Franklin Roads

Assist with snow removal on Main Street as needed

Building and Grounds

Snow removal on Parking Lots (as needed basis)

NCDOT responsible for snow removal on all areas where busses run

## Power Outages

Duke Energy	1-800-769-3766 Text- REG to 57801
Haywood EMC	1-800-951-6088
Town of Highlands	(828) 526-4131 (Outside of regular hours)

## DSS Heating Assistance Programs

Low Income Energy Assistance Program	<a href="http://maconnc.org/dss-LIHEAP.html">http://maconnc.org/dss-LIHEAP.html</a>
Crisis Intervention Program	<a href="http://maconnc.org/dss-LIHEAP.html">http://maconnc.org/dss-LIHEAP.html</a>

## Other Heating Programs

Share the Warmth Program	Duke Energy/Macon County CareNet Macon County CareNet (828) 369-2642	Recipients must be in disconnect. Report to Macon County CareNet for interview.
Macon Baptist Association	(828) 524-3215	Firewood

## Food Assistance

Emergency Counsel (Highlands)	(828) 526-4537 / 71 Poplar Street, Highlands
Highlands United Methodist Church	(828) 526-3376/ 315 Main Street, Highlands
Macon County CareNet	(828) 369-2642/ 130 Bidwell Street, Franklin
Faith Based Community	Ask a church in your community if they operate a food pantry

## Homeless Assistance

Macon New Beginnings	(828) 202-3103	Call and leave a message. Assistance with housing, bills, food, clothes, etc.
Western Carolina Rescue Ministries	(828) 254-1529/225 Patton Avenue Asheville, NC	
ABCCM	(828) 259-5300/20 Twentieth Street, Asheville, NC	
Salvation Army Shelter	(828)253-4723/ 204 Haywood Street, Asheville, NC	

## **Veterans Services**

Homeless Veterans

Macon County Veterans Services (828) 349-2151

Works with Macon New Beginnings and Veterans Restoration Quarters in Asheville

## **Macon County Transit**

Local and Regional Transportation

(828) 349-2222

Will run unless conditions are prohibitive. Media outlets notified of closures.

## **Community Resource Center**

(828) 349-0211/108 Wayah Street, Franklin, NC

Has an extensive database of any resource imaginable in Macon County.  
Full-time staff person available to assist.